

Bird Gard Product Troubleshooting Guide

PROBLEM	SOLUTION
Unit is on, but no sound is heard	<ul style="list-style-type: none"> • Check volume settings • Check time of operation settings • Check that at least one bird is selected to play
Unit is not operating properly in the DAY or NIGHT mode	<ul style="list-style-type: none"> • Double check mode switch settings • Make sure photocell is not obstructed • Make sure the photocell is not affected by bright lights in either the front or the back of the unit
Unit does not function properly when connected to a 12-volt battery	<ul style="list-style-type: none"> • Check battery condition • Turn power switch to the Off position. Disconnect the 12-volt battery. Wait 30 seconds, then reconnect the 12-volt battery and turn the switch back On
All other problems. If none of the above solutions solved the problem, perform a system reset	<ul style="list-style-type: none"> • Turn the power switch Off • Disconnect the power cord from the unit and the power source • Wait 30 seconds • Reconnect the power cord to the power source and the unit • Turn the power switch On • Call Customer Service if problem is not solved

Bird Gard Super Pro WIRELESS System Troubleshooting Guide

PROBLEM	SOLUTION
Unit is on, but no sound is heard	<ul style="list-style-type: none"> • Check volume settings • Check time of operation settings • Check that at least one bird is selected to play • Decrease the distance between the Transmit/Control unit and the Receive/Speaker unit to ensure proper reception
Receive/Speaker unit functions properly at close range to the Transmit/Control unit, but not at a greater distance	<ul style="list-style-type: none"> • Check that both antennas are mounted completely vertical and there are no obstructions (including the metal housing on the Receive/Speaker unit) between them • If necessary, try slightly tilting the Receive/Speaker unit to see if reception is improved • Check that 12-volt batteries are fully charged • Check that the Transmit/Control antenna is mounted as high as possible and it is not near any metal objects • High-Voltage Electrical Transmission Lines and cell phone towers in close proximity will interfere with the operation of the Super Pro Wireless unit. In these situations, the regular Super Pro unit (wired version) must be used